

Be Leary of Third Party Payment Sites

These days there are countless ways to pay for goods and services. A new trend that has emerged is third party bill payment services. Some of these services even masquerade as being affiliated with New Enterprise Rural Electric Co-op(REC) when they are not. While some bill paying services are legitimate, members that use these should be cautious to pick reputable companies. Often, these third party sites charge additional service fees, and do not always make the payment the same day you pay them, which could result in your bill payment being late and your power being disconnected. Some of these sites/companies include but are not limited to: doxo.com, prismmoney.com, and chargesmart.com.

New Enterprise REC is not affiliated with any third party bill paying service. However, we help our members simplify their bill paying experience by offering a wide range of our own direct payment options:

At the office - Monday – Friday 7:00 to 3:30. - Payments can be made in person at our office during normal business hours. After hours a night deposit is available.

By mail - Mail your payment and the bottom portion of your bill. Allow time for payments to be received on or before the due date.

Over the phone - Call our office during regular business hour to make your payment with check, debit or credit cards

With Auto Pay - Your payment is drafted from your checking or saving account on the 20th of each month. A form would need to be completed before starting Auto Pay. You will still receive a monthly statement.

By Recurring Debit/Credit Card - Your payment is charged to debit or credit card on the 20th of each month. A form would need to be completed before starting Recurring Credit Card. You will still receive a monthly statement.

At our website - You can make your payment with check, debit or credit card on www.newenterpriserec.com.

Scheduled Payments - You can now schedule your payments up to 30 days in advance on our website.

On your smart phone or tablet - Pay with our free *SmartHub* app. This app can be downloaded for Apple and Android mobile devices. Just go to the Apple Store® or the Google Play®, and search for SmartHub.

New Enterprise REC does not charge for you to make a payment on your account.

If you have any questions, please contact our office at 814-766-3221 or 800-270-3177.